



Pool Closure Policy

The club operates a no refund policy.

There will be times when the club has to cancel lessons due to circumstances beyond its control. This will usually be due to the pool operator having to close for maintenance and repair. Where possible the Club will endeavour to provide alternative pool time when cancellations occur.

The monthly fees payable are for membership with Ealing Swimming Club. We calculate them so that the club achieves a break-even position for the full year and then split them into 12 equal payments. They include the operational costs of running the club which are on going and non-refundable. Therefore, the cost of refunds and the administration involved would cost the club more than the reimbursements.

All of our swim programmes are based on this structure, so it is not possible for us to pro-rata the fee for each individual session/section. This also enables the club to keep costs and membership fees low.